



September 2026

South Central PA Health Care Quality Unit Training Syllabus

TITLE	DESCRIPTION	DATE	TIME	LOCATION
Compassion Fatigue	This training provides an overview of compassion fatigue as it is commonly experienced by workers in the human services field. The training will focus on identifying compassion fatigue in oneself and others through common signs and symptoms, suggestions for coping mechanisms for self-care, and resources for seeking further help.	9/7/26	1:00 p.m.- 2:00 p.m. (ET)	via Zoom
Caregiver Sensitivity	This training provides information on sensitivity as it pertains to caregivers working with individuals with developmental disabilities. This training highlight types of abuse, dynamics of an abusive relationship, and caregiver's role in detecting and reporting abuse.	9/10/26	10:00 a.m.- 11:00 a.m. (ET)	via Zoom
Medication Errors: De-briefing	This training provides an overview of medication errors with a focus on the importance of de-briefing with staff after an error, including information on how to implement a de-briefing protocol.	9/15/26	2:00 p.m.- 3:00 p.m. (ET)	via Zoom
Behavior De-escalation	This training provides information about the underlying functions of behavior that can lead to escalation, and how to assist someone in de-escalating. This training will review de-escalation techniques and how to reduce risk of behavioral crisis.	9/28/26	10:00 a.m.- 11:00 a.m. (ET)	via Zoom

To register please email Colleen Rafferty-- cmr@theadvocacyalliance.org